



RETURN FORM

Please complete this form and return your parcel to:
J.C. Cordings Ltd., 20 Glenmore Business Park,
Colebrook Way, Andover, SP10 3GZ

Please note, items excluded from our returns policy include the following

All altered garments (including hemmed trousers, zip fly insertions and velvet collars), Gift Cards, Boxer Shorts and Socks.
For more information, please visit: www.cordings.co.uk/delivery-returns

Order Number:	
Name:	
Phone Number:	
Email Address:	

RETURN REASON CODES

1: TOO BIG 2: TOO SMALL 3: NOT AS PICTURED 4: NOT AS DESCRIBED 5: INCORRECT ITEM
6: OTHER (please state in comments section below)

PRODUCT	SIZE	REFUND	EXCHANGE	RETURN REASON	PRODUCT REQUIRED FOR EXCHANGE	EXCHANGE SIZE
		<input type="checkbox"/>	<input type="checkbox"/>			
		<input type="checkbox"/>	<input type="checkbox"/>			
		<input type="checkbox"/>	<input type="checkbox"/>			
		<input type="checkbox"/>	<input type="checkbox"/>			

COMMENTS:

IMPORTANT RETURNS INFORMATION

Items must be returned unworn and in a resaleable condition within 30 days.

The customer is responsible for returning the goods to Cordings unless delivered in error. Returns are processed within 7 days of receipt and will be confirmed via email and credited to the original payment method.

If you are returning goods from **OUTSIDE THE UK**, please ensure 'BRITISH RETURNS GOODS' is listed as the reason for export on the courier paperwork and write the same phrase on the outside of the parcel.

For all **EU customers**: local government tax and duties paid on your behalf when shipping into the EU are non refundable and will be deducted from any refunds. This means you will not be refunded the total amount you paid for each item. All charges are available to view and will be sent on request.

If you have any questions please contact
Customer Services
Monday – Friday 9am – 5pm GMT
+44 (0) 207 758 4122
shop@cordings.co.uk

FOR OFFICE USE ONLY –

DATE SP / PP MAG TILL S.M. Initials